

# *Normandy Studio, Inc.*

*400 Corporate Court, Suite F  
South Plainfield, NJ 07080  
(908) 755-0431*

*www.normandystudio.com*

## OPTIONS ON UNDERCLASS PHOTOGRAPHS

1. YOU MAY RECEIVE A REFUND IF YOU ARE NOT SATISFIED WITH YOUR PHOTOGRAPHS. RETURN THEM IN PERSON OR BY MAIL. A REFUND CHECK WILL BE MAILED TO YOU.
2. YOU MAY HAVE A RETAKE AT A COST OF \$5.00. **YOU MUST RETURN YOUR FIRST PACKAGE WITH ALL THE PHOTOGRAPHS AT THE TIME OF RETAKE WITH YOUR \$5.00.**
3. IF YOUR FIRST PACKAGE WAS NOT PRINTED OR YOU BLINKED OR IF PICTURE IS OFF CENTER, WE WILL PHOTOGRAPH YOU AGAIN ON MAKE-UP DAY AT NO ADDITIONAL CHARGE.
4. YOU MAY ORDER ADDITIONAL PHOTOGRAPHS ONLINE @ normandystudio.com (You must use your password located on reorder slip inside your package )
5. YOU MAY ALSO ORDER FOR THE FIRST TIME IF YOU WERE PHOTOGRAPHED. **ORDER ONLINE @[www.normandystudio.com](http://www.normandystudio.com)** (You must use your password on LAST CHANCE slip)
6. IF GETTING PHOTOGRAPHED FOR THE FIRST TIME ON MAKE-UP DAY PLEASE REMEMBER TO BRING YOUR PAYMENT ENVELOPE THAT DAY.
7. **DO NOT MAIL IN YOUR ORDER ENVELOPE AFTER YOU WERE PHOTOGRAPHED.** YOU WILL BE ABLE TO ORDER ONLINE AFTER THE LAST CHANCE SLIPS ARE HANDED OUT OR YOU MAY CALL FOR YOUR PASSWORD TO ORDER ONLINE ABOUT 6-8 WEEKS AFTER YOU WERE PHOTOGRAPHED.

IF YOU HAVE ANY FURTHER QUESTIONS, PLEASE CALL (908) 755-0431